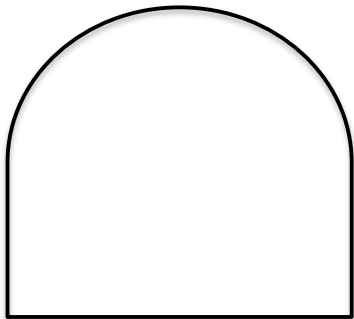
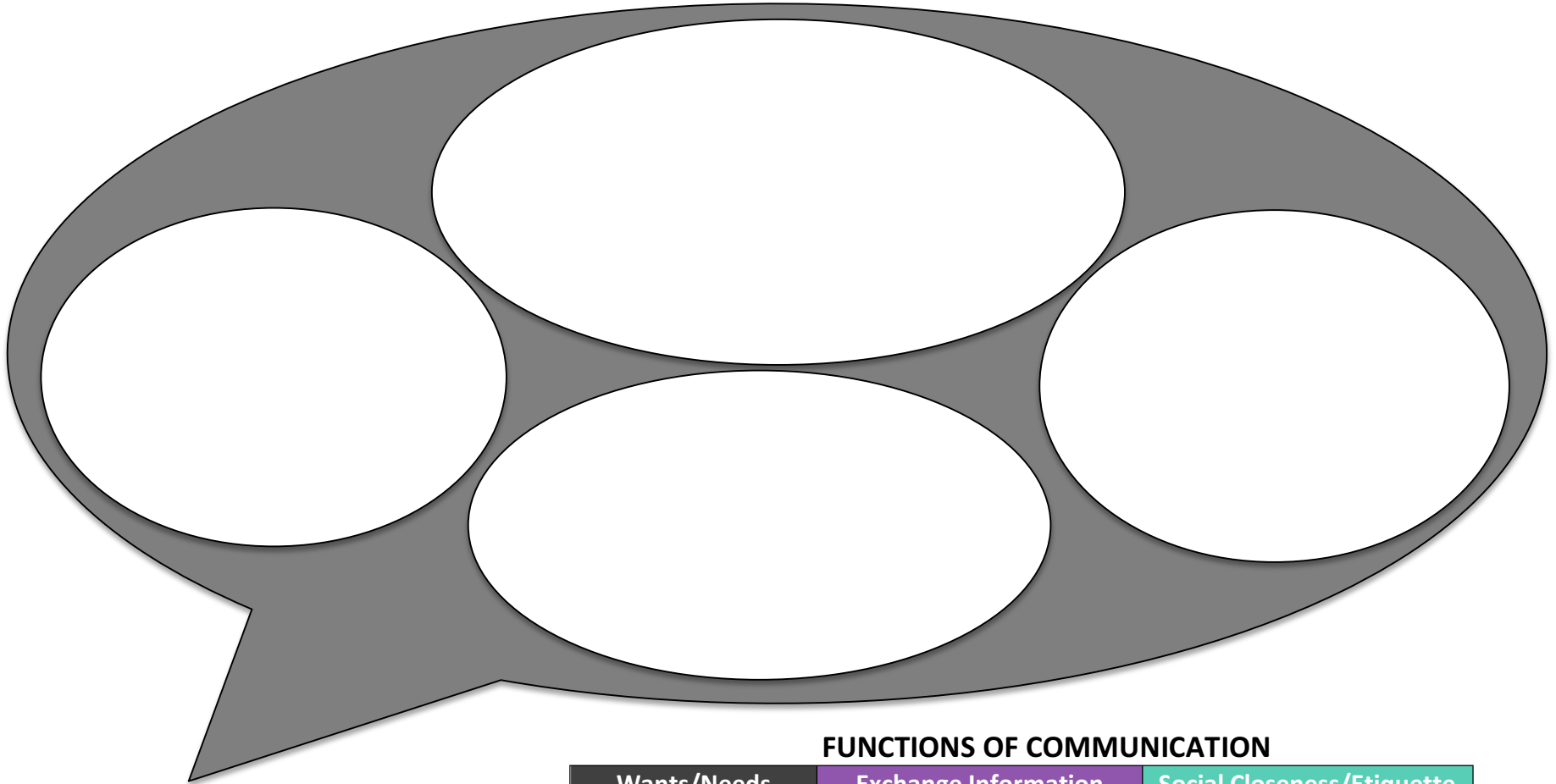


Choosing Functions of Communication – Client First



FUNCTIONS OF COMMUNICATION

Wants/Needs	Exchange Information	Social Closeness/Etiquette
Request Objects	Share and show objects	Greet/Close
Request Activity	Name	Tease
Request Attention	Relay past/future events	Gossip
Request Permission	Confirm/Deny	Express Manners
Request Help	Request Information	Take Turns
Direct Action	State Opinion	Comment
Direct to stop	Negotiate	Express Feelings
Accept/Reject	State Personal Info	